



JESSICA L. BRYAN

EDUCATION & LANGUAGE

Masters of Business Administration – Cum Laude <i>Babson College - F.W. Olin Graduate School of Business</i>	Wellesley, MA <i>May 2006</i>
Bachelors of Science in International Business & Supply Chain Management <i>Northeastern University</i>	Boston, MA <i>June 1999</i>
APICS - CSCP <i>Certified Supply Chain Professional – pending exam</i>	<i>June 2008</i>
Spanish - Fluent	

PROFESSIONAL EXPERIENCE

Project Manager <i>Gomez, Inc.</i>	West Palm Beach, FL / Lexington, MA <i>June 2006 – Sept 2007</i>
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- Successfully recruited Microsoft, FedEx, 3M & Bank of America executives to serve on a customer based Strategy Board to collaboratively determine future product and corporate strategy
- Vendor selection, budgeting, resource management, technology & documentation planning for board events; Produced 15% savings of total project budget due to rigorous vendor negotiation and detailed project audit
- Performed timely & unique consumer research to illustrate the importance of online "customer experiences" to better communicate Gomez value to business customers – research mentioned on public radio and WSJ.

Senior Logistics Analyst <i>Staples Inc. – Logistics & Engineering</i>	Framingham, MA <i>March 2003 – May 2005</i>
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- Significantly improved internal customer service by creating and implementing a continuous improvement and best practices program for capturing and archiving critical information in core department work streams
- Increased quality and credibility of global infrastructure supply chain statistics used to support multi-million dollar logistics projects by verifying historical data, standardizing information sources and gaining company wide consensus on future criteria for new data capture
- Partnered with Strategic Sourcing to investigate and implement purchasing best practices including online auctions and electronic RFPs for distribution center construction projects
- Increased free cash flow and budget forecasting precision for capital projects by analyzing historical expenses by month & category to implement future spend in short term increments versus long term lump sums

Senior Integration Analyst <i>Penske Logistics – Global Technology Center</i>	Beachwood, OH <i>May 2000 – August 2002</i>
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- Lead analyst on design and implementation of comprehensive logistics technology solutions for Automotive, Manufacturing & Consumer Goods companies in Mexico, Canada & U.S.
- Corporate liaison to customer and third party consultants during project planning & execution
- Successfully trained 300+ logistics managers and associates on warehouse and supply chain systems to enable a technology driven operation including use of EDI, paperless receiving, picking & shipping
- Established continuous improvement platform and systematic feedback from front line operations for issue identification and resolution
- Hired, trained and managed large contract and junior staff on implementation projects

Supply Chain Analyst <i>Office Max – Finance & Logistics</i>	Shaker Heights, OH <i>Oct 1999 – May 2000</i>
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- Designed a comprehensive reverse logistics solution for returned, damaged and obsolete merchandise in collaboration with external consultants to establish cost savings of \$11 million annually
- Facilitated Warehouse Management System selection by performing comprehensive technology gap analysis
- Increased operational productivity and identified cost saving opportunities at retail stores and company run warehouses by process mapping and analyzing existing operational flows and creating optimal future maps
- Translated company wide reengineering initiatives into actionable local department impact

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